



## **Privacy Policy – Courageous Powerhouses**

**Effective Date:** May 1, 2026

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### **1. Information We Collect**

We may collect personal information you voluntarily provide when you:

- Request a quote or submit a form
- Contact us by phone, email, or website
- Use our services

This may include:

- Name
- Phone number
- Email address
- Property/project details

We may also automatically collect:

- IP address
- Browser type
- Pages visited on our site

(This is standard website tracking data)

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### **2. How We Use Your Information**

We use your information to:

- Respond to inquiries and provide estimates
- Deliver services
- Improve our website and customer experience
- Communicate updates or service-related information

We do **NOT** sell your personal information.

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### **3. Sharing Your Information**

We may share your information only when necessary:

- With service providers helping us operate our business
- When required by law
- To protect our business, clients, or legal rights

We do **not** share your information for marketing resale.

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### **4. Data Security**

We take reasonable steps to protect your personal information.

However, no online system is 100% secure.

If a data breach occurs, we will notify affected individuals **without unreasonable delay** as required by Missouri law

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### **5. Cookies & Tracking**

Our website may use cookies to:

- Improve user experience
- Track website performance
- Understand visitor behavior

You can disable cookies through your browser settings.

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## **6. Third-Party Links**

Our website may contain links to third-party websites.

We are not responsible for their privacy practices.

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## **7. Your Choices**

You can:

- Request access to your data
  - Ask us to update or delete your information
  - Opt out of communications
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## **8. Children's Privacy**

Our services are not directed toward anyone under 18.

We do not knowingly collect information from minors.

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## **9. Updates to This Policy**

We may update this Privacy Policy at any time. Changes will be posted on this page with a new effective date.